

The steps you should take to prepare your home elevator in the event of an approaching storm:



1. Park the elevator at the highest landing with the gate and door fully closed. Water may damage the machinery and passengers can become trapped in the cab during the storm.
2. Turn OFF the battery and disconnects.
3. If the power has gone out while a passenger is inside, the elevator will immediately come to a stop. At this point, most Southeast Elevators are equipped with a battery backup which will kick in. It will turn the lights on, bring the elevator down one floor, and open the doors. You should then close the gate and door.
4. Do not use the elevator until the storm passes and full power has been restored to your house.
5. Avoid using elevators during severe weather or power outages.

Additional Recommendations

Inspect hydraulic units for leaks before shutdown. Leaks can cause the cab to settle into the pit during flooding.

If disconnecting power, ensure the controller and battery are properly turned off to prevent electrical surge damage.

Always make sure there are no obstructions or standing water after a storm prior to turning your elevator back on or resuming use. If you have any doubts, please contact Southeast Elevator to schedule a hurricane damage assessment.

In the Event of an Emergency Evacuation

Follow the above procedure.

Once the storm has passed, do not use the elevator. Check the elevator machine room and all electrical equipment before starting the elevator. Damage could have created unsafe conditions. If water has affected any of these areas or the hoistway and pit, have us inspect the elevator before use.

We have trained technicians available to assess the situation and get your elevator running again.

*** To restore normal elevator operation, follow the previous steps in reverse sequence.**